

PB Privileges @ Hanabishi (“Campaign”)

Disclaimer

This Campaign is organised by Bestone Electronics Sdn Bhd [Registration Number: 199001014909 (206578-M)] (“BESTONE”) in which Public Bank Berhad, Public Islamic Bank Berhad and its affiliates (collectively known as “PBB Group”) have no control over this Campaign. The entry of this Campaign is at the participants’ own risk.

PBB Group is not in any way associated with BESTONE and shall not in any way be responsible or liable for the goods and services offered by BESTONE, whether in connection with this Campaign or otherwise. PBB Group makes no warranties, representations or undertakings, whether express or implied, in relation to the goods and services offered by BESTONE and all matters relating to this Campaign.

PBB Group disclaims all liabilities for any losses and/or damages including but not limited to any direct and indirect losses and consequential losses howsoever suffered by the participants or any third party arising from or in connection of this Campaign.

In the event of any dispute or matters relating to this Campaign, the participants are to deal directly with BESTONE.

Terms and Conditions

1. Campaign Period

1.1 Campaign is valid from 1 August 2026 00:00:00 to 31 October 2026 23:59:59 Malaysia Time (“**Campaign Period**”).

2. Eligibility

2.1 The Campaign is open to all individual and non-individual customers who have maintained current account/current account-i (CA/-i) or saving account/saving account-i (SA/-i) or credit card/credit card-i (CC/-i) with any JomPAY Biller Bank. (“**Eligible Customer**”).

3. Promotion Mechanics

3.1 The Eligible Customer will enjoy the following promotion as per the table below:

- Special Promotion Price:

Item	Model Number	Price	Video
Hanabishi High Speed Smart Cooking Blender	HA3211B	RM239	Youtube > Hanabishi High Speed Smart Cooking Blender (HA3211B)
Hanabishi All-in-One Multi Cooker	HA1833S	RM199	Youtube > Hanabishi All-in-One Multi Cooker (HA1833S)
Hanabishi Zen Mizu Water Dispenser 3.0L	HA866WD	RM169	Youtube > Hanabishi Zen Mizu Water Dispenser 3.0L (HA866WD)
Hanabishi Zen 3 in 1 Sandwich Maker	HA5563	RM119	Youtube > Hanabishi Zen 3 in 1 Sandwich Maker (HA5563)

Note:

**Price included Free Delivery to West Malaysia only.*

**Above items all come with 1 year warranty and are subjected to availability while stocks last.*

3.2 All payments must be made to Bestone Electronics Sdn. Bhd. via JomPAY during the stipulated Campaign Period.

3.3 Steps to purchase:

Step 1: Make payment via JomPAY and enter;

Bill Code: 351445

Ref-1: Model No.

Ref-2: Contact No.

Step 2: WhatsApp the payment receipt to Hanabishi Helpline 6011-11666926 and BESTONE will provide the Google form.

3.4 After the BESTONE Team confirms the payment, the team will inform customer and deliver the items within 3 working days (Monday to Friday).

4. Lucky Draw Mechanics

- 4.1 All eligible customers will automatically be entitled to receive one (1) lucky draw entry with every purchase of the participating BESTONE products as per the table above.
- 4.2 Multiple purchases are entitled to multiple entries.
- 4.3 Eligible entries will be automatically generated after BESTONE has verified the payment.
- 4.4 Eligible customers are not required to submit a separate lucky draw form unless requested and must retain the original receipt and proof of payment for verification.

4.5 The eligible customers will stand a chance to win the following lucky draw prizes:

Lucky Draw Prize	Model Number	Worth
Grand Prize – Hanabishi Induction Cooker with Stainless Steel Pot (Grey)	HA1348DC	RM259
Second Prize – Hanabishi USB Blender (Pink)	HA3138B	RM119

Note:

**BESTONE reserves the right to substitute the lucky draw prizes with items of equivalent value if necessary.*

- 4.6 The lucky draw will be conducted within thirty (30) days after the Campaign ends and will be conducted using a computerized random selection process.
- 4.7 Invalid, cancelled or refunded transactions will be excluded before the draw. BESTONE reserves the right to select reserve winner(s) should any winner be disqualified or the verification process has failed.

5. Winner Notification and Prize Redemption

- 5.1 Winners will be notified via telephone, and/or WhatsApp using the contact details provided.
- 5.2 Winners may also be announced on Hanabishi Malaysia's official Facebook page.
- 5.3 If a winner cannot be contacted after three (3) reasonable attempts within fourteen (14) days, BESTONE reserves the right to select a replacement winner.
- 5.4 Winners must present a valid identification document and proof of payment if requested.
- 5.5 Prizes must be claimed within the period specified by BESTONE.

5.6 Winners are responsible for the collection of their prizes at the venue specified by BESTONE unless otherwise advised.

5.7 Prizes are non-transferable and cannot be exchanged for cash.

6. General

6.1 By participating, participants consent to the collection and processing of their personal data solely for the administration of this Campaign.

6.2 BESTONE's decision on all matters relating to the Lucky Draw is final and binding.

6.3 BESTONE may disqualify any participant whose qualifying purchase has been cancelled or refunded or who attempts to obtain a lucky draw entry through improper means such as submitting an altered payment receipt or the same receipt multiple times, providing false information or using fraudulent documents.

6.4 BESTONE reserves the right to amend the Terms and Conditions where necessary without prior notice.

6.5 These Terms and Conditions shall be governed by the laws of Malaysia.

6.6 Should the customer have any queries, please contact the Hanabishi Helpline via WhatsApp at 6011-1166 6926.