

TERMS AND CONDITIONS GOVERNING CURRENT ACCOUNT

Enumerated below are the General and Specific Terms and Conditions governing the opening and operations of a Current Account with the Bank.

General Terms And Conditions

1. Account Opening

- 1.1 I/We/The Organisation am/are/is authorised to open the customer and/or account(s) record and hereby furnish the particulars required to open the account and declare that all the information is correct. I/We/The Organisation undertake(s) to inform the Bank of any changes to my/our personal details.
- 1.2 I/We/The Organisation am/are/is required to provide the Bank with all such documents/forms, as may be prescribed by the Bank, together with my/our specimen signature(s) for sighting/verification by the Bank's authorised officer.
- 1.3 I/We/The Organisation am/are/is required to place an initial deposit of not less than the minimum amount stipulated by the Bank into the account.
- 1.4 The Bank further reserves the right to stipulate and vary from time to time the minimum amount of:-
 - 1.4.1 Initial deposit required to be deposited at the time of opening the account;
 - 1.4.2 Daily balance to be maintained in the account.
- 1.5 An introducer from a reputable person/firm/corporation acceptable and known to the Bank is required. The introducer must be present at the Bank at the time of opening the account and must complete the "Introducer's Details" Section in the Bank's prescribed account opening form.

2. Cheque Encashment and Cash Withdrawal

- 2.1 Withdrawals may be performed as follows:-
 - 2.1.1 In the case of cheque encashment, on presentation of the cheque and presenting a personal identification acceptable to the Bank; or
 - 2.1.2 In the case of cash withdrawal by transaction slip, by completing a withdrawal transaction slip and presenting a personal identification acceptable to the Bank.
- 2.2 Cash withdrawal by transaction slip will only be applicable to Personal Individual Accounts, Joint Accounts and Sole-Proprietorship Accounts in line with the mode of operation stated in the Bank's prescribed account opening form.
- 2.3 I/We/The Organisation may withdraw from the account up to the limit as the Bank may announce or revise from time to time and subject to the available balance in the account.
- 2.4 The Bank reserves the right not to permit any withdrawals from the account where the Bank is not in receipt of satisfactory proof of identity, and/or where there are insufficient funds in the account and/or where any law, court order or enforcement authority prohibits any withdrawal of funds from the account.

3. Currency Of Account

- 3.1 The account shall be maintained in Ringgit Malaysia and all cheques drawn on it shall be designated as such.

4. Liability

- 4.1 Should any of my/our cheques, drafts, postal and money order, etc. deposited be lost, mislaid, misplaced, mutilated or destroyed in the ordinary course of collection of the Bank, I/we/the Organisation hereby agree(s) that I/we/the Organisation shall not hold the Bank liable for any losses, liabilities or damages which I/we/the Organisation may sustain, incur or be liable to arising from such occurrence.
- 4.2 When the Bank accepts or incurs liability on my/our behalf or at my/our request, any funds or securities and other valuables deposited with the Bank belonging to me/us and in the hands of the Bank shall automatically become security to the Bank. The Bank shall have the right to retain such funds or securities or valuables in the hands of the Bank or any part thereof and be entitled at its absolute discretion, even to dishonour my/our cheques until the liability is settled.
- 4.3 I/We/The Organisation hereby give(s) consent to the Bank to disclose information such as may be required by Bank Negara Malaysia in compliance with their directives and/or to companies in the Public Bank Group and other financial institutions for the purpose of a bona fide credit evaluation. In so doing, the Bank shall be absolved from any responsibilities or liabilities whatsoever.

*Note: Depositor denotes customer in the context of this document.

- 4.4 Should the Bank retains or is obliged to retain solicitors to enforce any of its rights hereunder or otherwise whether by judicial proceedings or any other manner in relation to my/our account, I/we/the Organisation shall be liable to pay to the Bank all costs, fees and charges in relation thereto and the Bank shall have the right to debit the account with all costs, fees and charges.
- 4.5 I/We/The Organisation agree(s) that the Bank shall not be responsible for, and I/we/the Organisation shall fully indemnify the Bank and hold the Bank harmless against all losses, costs and expenses which may be incurred by me/us or by the Bank with any or all the banking accounts whatsoever, or the execution by the Bank of any instructions or if any of my/our banking accounts or any part thereof is reduced or frozen by any government or official authority.
- 4.6 The Bank shall not be responsible for any losses or damages to me/us by reason of any compliance or non-compliance by the Bank where payment instructions issued by me/us are incomplete or ambiguous or where the amount of the deposit(s) is insufficient to cover the bank charges and the amount specified in such instructions or by reason of or arising from the business or operations, impeded or interfered by delays, forgery of signatory's signature, alteration and/or forgery due to my/our negligence, hostilities, breakdown of electricity or power supply or telecommunications or other communications network systems, riots, blockades, strike, embargoes, or machine or equipment failure.
- 4.7 Any payments made by the Bank pursuant to any instructions purporting to be signed by me/us or my/our authorised representative(s) shall be a complete discharge and the Bank shall be absolved from any liability to me/us and any other parties thereon.
- 5. Change Of Rules**
- 5.1 The Bank reserves the right at its sole discretion at any time to vary, amend or revise any of the Terms and Conditions herein, features and benefits of the account by giving twenty-one (21) calendar days prior notice and without having to assign any reasons therefor. All changes shall be published vide the Bank's website or any other method that the Bank deems fit.
- 6. Change Of Records**
- 6.1 I/We/The Organisation am/are/is to notify the Bank immediately in writing of any changes of the relevant records maintained with the Bank such as a change of authorised signatories, change of partners (in the case of a partnership account), change of the Memorandum and Articles of Association or Constitution, change of address, etc.
- 7. Closing Of Account**
- 7.1 Should I/we/the Organisation wish(es) to close my/our account, I/we/the Organisation am/are/is to comply with the following:-
- 7.1.1 To give written notice duly signed by all of us, of my/our intention to close my/our account. Instruction to close my/our account conveyed either verbally or by way of telephone, facsimile or internet e-mail is not acceptable to the Bank.
- 7.1.2 To return all unused cheques immediately to the Bank.
- 7.2 I/We/The Organisation shall conduct the account in a satisfactory manner and in accordance with these rules failing which the Bank may at its absolute discretion close my/our account immediately by giving written notice or within such time as stipulated in the said notice and the Bank shall not be bound to disclose or assign any reasons therefor. The Bank may issue a Banker's Cheque for the amount in the account less such administrative costs or other costs incurred by the Bank and may post the said Banker's Cheque to my/our last known address registered with the Bank.
- 7.3 In accordance with the provisions of the Dishonoured Cheque Information System (DCHEQS) guidelines, the Bank reserves the right to close my/our account due to issuance of three (3) or more dishonoured cheques over a twelve (12) month period irrespective of whether the dishonoured cheque issuances were committed with the Bank or any other bank.
- 7.4 The Bank reserves the right at its sole discretion at any time to prevent any operation of the account, if the Bank suspects that the account is being used for any illegal purposes whatsoever.
- 8. Suspension Of Account**
- 8.1 The contractual relationship between me/us and the Bank will be terminated and the operation of my/our account will be suspended under any of the following circumstances:-
- 8.1.1 Death, insanity or bankruptcy; and/or
- 8.1.2 In case of a limited company, filing of a winding-up petition against me/us.
- 8.1.3 The service of any legal process or order by the court on the Bank against my/our account.
- 9. Statements**
- 9.1 A hard copy statement of my/our account shall be sent to me/us on a monthly basis or at such frequency as determined by the Bank, unless I/we/the Organisation am/are/is a registered PBe Service user and have/has registered for the e-Statement Service where I/we/the Organisation may download the statement in electronic form from the website.
- 9.2 I/We/The Organisation agree(s) and undertake(s) to examine with due care all the entries in the statement promptly and to report immediately to the Bank of any error or discrepancies found therein. If the Bank does not receive any notification in writing within twenty-one (21) calendar days from the statement date of any errors or discrepancies as regards to the debit or credit entries in the statement, then I/we/the Organisation am/are/is deemed to have accepted such entries made up to the date of the last entry in the statement as correct, binding, final and conclusive and thereby adopt all withdrawals or other debits to the account therein.

- 9.3 I/We/The Organisation shall not after the expiry of the aforesaid period of twenty-one (21) calendar days question any items in the statement whatsoever provided always the Bank shall have absolute right to reverse out any credit items erroneously credited to my/our account. I/We/The Organisation further undertake(s) to refund all erroneous credit entries into my/our account and indemnify the Bank against any loss which the Bank may incur by reason of the erroneous credit entries.
- 9.4 In furtherance of the demands expected of banking business, I/we/the Organisation hereby agree(s) to be precluded from asserting against the Bank such unauthorised signature or endorsement or alteration, if any, which has not been made known in writing to the Bank within twenty-one (21) calendar days of the rendering of the relevant statement.

10. Right To Debit Account

- 10.1 The Bank has the absolute right to debit my/our account for any drafts, postal and money orders or other instruments previously credited or discounted in the case of their dishonour or non-payment, or for any other charges/expenses incurred as a result thereof and for any other fees, commissions, or for any applicable service charges, maintenance fee or any other reasonable fees and charges imposed by the Bank from time to time or such applicable taxes whether currently in force or to be implemented and chargeable by law for the services and facilities rendered by the Bank to me/us.
- 10.2 I/We/The Organisation agree(s) to pay and authorise the Bank to debit the account for the following service charges:-
- 10.2.1 A half-yearly service charge as stipulated by the Bank will be levied on all accounts which do not meet the Bank's average half-yearly credit balance requirement;
- 10.2.2 A service charge on each cheque represented, dishonoured due to insufficient funds and/or countermanded;
- 10.2.3 Issuance of new cheque book(s), ATM cards, additional/duplicate of statements.

11. Right Of Set Off

- 11.1 I/We/The Organisation agree(s) that in addition to any general lien or other similar right to which the Bank as bankers may be entitled at law, the Bank may at any time, with seven (7) calendar days prior notice, combine or consolidate all or any of my/our banking accounts with and the liabilities to the Bank wheresoever situate and set off or transfer any sum or sums standing in the credit of this Current Account in or towards satisfaction of any of our liabilities to the Bank whether such liabilities to the Bank be present, future, actual, contingent, primary or collateral or several or joint.
- 11.2 Further, in so far as my/our liabilities to the Bank are contingent or future, the Bank's liabilities to me/us to make payment of any sum(s) standing to the credit of this Current Account shall to the extent necessary to cover such liabilities be suspended until the happening of the contingency or future event.
- 11.3 Where such combination, set-off or transfer requires the conversion of one currency into another, such conversion shall be calculated at the prevailing spot rate of exchange of the Bank (as conclusively determined by the Bank) for purchasing the currency for which I/we/the Organisation am/are/is liable with the existing currency so converted. The Bank shall not be held liable or responsible for any loss arising as a consequence of exercising its rights hereof.

12. Cheques

- 12.1 Cheques issued and presented to the Bank for collection must comply with Bank Negara Malaysia's Cheque Truncation and Conversion System (CTCS) rules.
- 12.2 The Bank will disregard the presence or absence of any company or personal stamp/seal/chop and/or similar markings on any cheque with the implementation of the CTCS rules.
- 12.3 I/We/The Organisation am/are/is to ensure that the mandate for the operation of the account does not require the company stamp/personal stamp/seal/chop or similar markings on any cheque to be issued and presented for clearance.
- 12.4 I/We/The Organisation am/are/is responsible for the safekeeping of my/our cheque books. In the event that any cheques are lost, stolen or mislaid, I/we/the Organisation am/are/is to immediately report the matter by giving written notice to the Bank.
- 12.5 Cheques may not be drawn on the Bank except in the form and substance supplied by the Bank and registered for each account. Application for cheque books should be made on the Requisition Slip which is found in the cheque book. The Requisition Slip must be duly signed by me/us and to protect my/our interests, I/we/the Organisation am/are/is requested to read and follow closely the notes of caution printed on the inside covers of the cheque book.
- 12.6 I/We/The Organisation shall check my/our available balance before issuing any cheque to avoid returned cheques due to insufficient funds.
- 12.7 If I/we/the Organisation draw(s) several cheques or issue several instructions for payment on the account and the aggregate amount of the cheques or payment instructions exceed my/our available credit balance or any prior arrangement made with the Bank, the Bank shall be entitled irrespective of the dates written on the cheques or the dates of the said instructions, time of receipt or amounts to determine at its own discretion which of these cheques or instructions are to be paid or executed.
- 12.8 I/We/The Organisation shall indemnify the Bank, as collecting banker, for all losses, claims, demands, proceedings, costs, expenses and other liabilities whatsoever and whensoever which the Bank may incur on any cheque, bill, note, draft, dividend warrant or other instruments presented by me/us for collection and shall be deemed to have been collected at my/our expressed request in every case for the credit of my/our account.
- 12.9 Cheques may be drawn in Bahasa Malaysia, English or Chinese only. The Bank shall have the right at any time to refuse collection and to dishonour any cheques issued in any other language.

13. **Alterations/Signature Differs**

- 13.1 The Bank may refuse to honour cheques in which the signature differs from the specimen supplied to the Bank.
- 13.2 Alterations on cheques even though confirmed by my/our full signature is/are not allowed and the Bank will dishonour all cheques with alterations without further reference to me/us.
- 13.3 Electric/Electronic typewriter and erasable ink should not be used for drawing cheques. Pursuant to Section 64 of the Bills Exchange Act 1949, the Bank will not be liable for any losses arising from any alterations which cannot be readily detected.

14. **Joint Account**

- 14.1 We, the account holders agree that in the event of the demise of one account holder, the Bank is authorised to pay the balance standing to the credit of this account to the survivor(s) and such payment shall constitute a valid discharge by the Bank of the amount due in this account.
- 14.2 We agree to the method of operating the account as stipulated in the Bank's prescribed account opening form executed by us. We also agree and acknowledge that the mandate given as to the operation of this account can be terminated by any one of us, and the Bank is entitled to act on the same. In such event the Bank may at its discretion not permit any withdrawals from this account until receipt of a fresh mandate from us.
- 14.3 We, the account holders, agree and authorise the Bank as follows:-
 - 14.3.1 To credit into the Joint Account funds, whether in cash or via electronic fund transfer, cheques and other negotiable instruments belonging to or payable to either/any one of us. In consideration of the above and the Bank agreeing to place all amounts received by the Bank whether in cash or via electronic fund transfer or from cheques and other negotiable instruments favouring either/any one of us to the credit of the joint account and to deliver any instrument or cheque the Bank may hold on the joint account to either/any one of us; and
 - 14.3.2 To accept a written notification, in such form acceptable to the Bank, duly signed and presented by all of us of our intention to close the Joint Account. In the event that we are not all present at the Bank, we agree that the Bank shall close the Joint Account upon receipt of such written notification submitted personally to the Bank by any one of us. We further agree and acknowledge that any instruction from us to the Bank to close the Joint Account conveyed either verbally or by way of telephone, facsimile or internet e-mail is not acceptable to the Bank.

We hereby jointly and severally undertake to save harmless and keep the Bank howsoever indemnified against all losses, claims, demands, proceedings, actions, suits, damages, costs, charges, expenses and other liabilities whatsoever and whensoever incurred or arising from our authorisations above, subject to the Bank's right to reject at any time and at the Bank's discretion for any reason whatsoever any cash, electronic fund transfer, cheques or other negotiable instrument received, or as a consequence of the Bank refusing to act or acting on our instructions to close the Joint Account and paying the remaining balance in the Joint Account as per our instruction.

- 14.4 Where either one of us is a Muslim, the account shall be subject to Shariah.

15. **External Account**

- 15.1 An external account may be opened by a non-resident (i.e. a person, firm, institution or company which is not a resident).
- 15.2 A non-resident is not permitted to have a resident account.
- 15.3 All cheques issued for use by an external account holder shall be clearly marked "External Account" and the "Territory of permanent residence of the holder of the External Account".
- 15.4 The sources and uses of funds in an External Account are subject to the rules imposed under the Financial Services Act 2013 and the Foreign Exchange Administration Rules.

16. **Limited Liability Partnership (LLP) Account**

We, the representative of the Organisation, for and on behalf of the LLP, hereby:-

- 16.1 Confirm that the authorised signatories for the operation of the LLP Account are not bankrupts and neither are they/any one of them prohibited from taking part in the management of the LLP;
- 16.2 Confirm that we shall immediately notify the Bank in writing in the event of:-
 - 16.2.1 Any change in the partners of the LLP and/or any change in the authorised signatories of the operation of the LLP Account and
 - 16.2.2 Any partner is or hereafter becomes a bankrupt, and in such an event we, the representatives shall forward to the Bank the relevant Notice(s) lodged with the Registrar on the cessation of a Partner or the inclusion of a new Partner or a certified fresh/new Resolution informing the Bank of the change in the authorised signatories to the LLP Account, as the case may be;
- 16.3 Confirm that where a partner of the LLP, who is also an authorised signatory of the LLP Account is/becomes a bankrupt, the Bank is authorised not to honour any cheque(s) signed by the said bankrupt partner and further that the Bank is entitled to return the said cheque(s) with the words "Drawer's Confirmation Required"; and that the LLP shall provide the Bank with a fresh new certified Resolution; and

16.4 Indemnify and save the Bank harmless against any claim made by whosoever or damages incurred by the Bank as a result of the Bank relying on the representation in item 16.1 above, placing full reliance on all information, representations and documents provided to the Bank, including the Resolution forwarded by the LLP for the opening and operation of the LLP, the Bank honouring cheque(s) drawn on the LLP's account signed by the authorised signatories of the LLP in accordance with the latest Resolution in the Bank's records and/or where cheque(s) drawn on the LLP are not honoured and returned pursuant to item 16.3 above.

17. Rubber Stamp

17.1 The imprint of the rubber stamp of the firm/company/society/club/association must be affixed on the Bank's prescribed account opening form together with the specimen signature(s) of the person(s) authorised to operate the account.

18. Perbadanan Insurans Deposit Malaysia (PIDM)

18.1 The deposits maintained by me/us in this Account are protected by PIDM up to RM250,000.00 for each depositor*.

18.2 Any money withdrawn from my/our insured deposit is no longer protected by PIDM:-

18.2.1 If the purpose is for purchasing any units in a unit trust scheme/opening of a savings account at Lembaga Tabung Haji/opening of a savings scheme of Skim Simpanan Pendidikan Nasional (SSPN), etc.

18.2.2 If transferred to a:-

- (a) Deposit account payable outside Malaysia;
- (b) Deposit account held by a financial institution conducting Labuan banking business or Labuan Islamic banking business;
- (c) Deposit account held by a non-deposit taking member of the PIDM;
- (d) Non-deposit account (e.g. unit trust scheme, securities trading account, etc.); or
- (e) Not insured deposit account (e.g. Gold Investment Account, Retail Negotiable Instruments of Deposit, etc.).

*Note: Depositor denotes customer in the context of this document.

19. Financial Services Act 2013 (FSA) And Bank Negara Malaysia (BNM) Guidelines On Product Transparency And Disclosure

19.1 I/We/The Organisation understand(s) and acknowledge(s) that pursuant to Section 134 of the Financial Services Act ("FSA") 2013, the Bank is legally permitted to disclose my/our information relating to my/our affairs, banking accounts or conduct thereof (including my/our credit standing) to third parties as approved by BNM to facilitate and/or enable the Bank and/or the related and associate companies within the PBB Group to perform its and/or their functions and I/we/representative of the Organisation hereby irrevocably consent(s) to and authorise(s) the Bank to disclose the said information to any guarantor(s)/security parties, the Bank's lawyers, debt collection agents, third parties and/or related and associate companies within the PBB Group at any time and without notice or liability as the Bank may in its absolute discretion deem necessary or expedient to enable the Bank and/or the related and associate companies within the PBB Group to perform its and/or their functions. In doing so, I/we/the Organisation agree(s) that the Bank shall be absolved from any responsibilities or liabilities whatsoever.

20. Data Protection Notice And Consent

20.1 I/We/The Organisation am/are/is aware that the Bank's Privacy Notice on the collection, use, storage and sharing of my/our personal information and matters related thereto are available at the Bank's website. The Bank's Privacy Notice may also be obtained from any of the Bank's branches.

20.2 I/We/The Organisation am/are/is aware of the Bank's intention to keep me/us informed of important information, announcements and news about the products and services including promotional offers and marketing material of the Bank and its Affiliates. The list of the Bank's Affiliates is set out in the Bank's Privacy Notice.

20.3 I/We/The Organisation understand(s) that I/we/the Organisation am/are/is entitled to obtain access to and to request correction of any personal information held by the Bank and that I/we/the Organisation can inform the Bank to cease using my/our personal information for the purposes stated in item 20.2 above and that such request can be made in writing to the Bank at my/our account holding branch or by sending it to Customer Services Department, 13th Floor, Menara Public Bank, 146 Jalan Ampang, 50450 Kuala Lumpur.

20.4 I/We/The Organisation, hereby confirm(s) that I/we/the Organisation have/has been authorised by the Partners of the firm/directors of the Company and shareholders of the Company to disclose their personal data to the Bank and further confirm for and on behalf of the Organisation and the Partners of the firm/directors of the Company and shareholders of the Company that the Bank is authorised to disclose to, share with or receive from credit reporting agencies licensed under the Credit Reporting Agencies Act 2010 or conduct searches with the Companies Commission of Malaysia or to make enquiry and obtain verification of the Organisation's and the Partners' of the firm/directors of the Company and shareholders of the Company's credit status. The Organisation is aware that the Bank will not be able to consider the Organisation's application herein without the confirmation and authorisation as aforesaid.

21. Unclaimed Moneys Act 1965

21.1 I/We/The Organisation am/are/is aware of the provisions of the Unclaimed Moneys Act 1965, wherein my/our deposit accounts will be classified as unclaimed money seven (7) years from the date of the last transaction initiated by me/us, and as such the funds in the account are required to be transferred to the Registrar of Unclaimed Moneys (RUM).

- 21.2 I/We/The Organisation agree(s) to come to the Bank in person prior to the expiry of the seven (7) years as aforesaid to perform a withdrawal or deposit transaction in order to re-activate the account. In consideration of the Bank agreeing to my/our/the Organisation's above request, I/we/the Organisation agree(s) and undertake(s) to hold the Bank harmless and indemnified against all liabilities whatsoever for any delay/omission/error in carrying out my/our above instructions.
- 21.3 If I/we/the Organisation fail(s) to re-activate the account, I/we/the Organisation am/are/is aware that the Bank shall give me/us twenty-one (21) days advance notice before arranging to transfer the funds in the account to the RUM.

22. **Common Reporting Standard (CRS) and Foreign Account Tax Compliance Act (FATCA)**

- 22.1 "CRS" is the Standard Tax Law on Automatic Exchange of Information developed by the Organisation for Economic Co-operation and Development (OECD) for exchange of financial account information held by non-residents. It requires Public Bank Berhad and its group of companies including subsidiaries, related companies and branches ("PBB Group"), where applicable to collect financial account information held by non-residents or Malaysian with foreign tax residency(ies) and report such information to the Inland Revenue Board of Malaysia (IRBM) whereby the IRBM will exchange these customers' financial account information with any relevant tax authorities from CRS reportable jurisdictions on an annual basis.
- 22.2 "FATCA" is a legislation enacted by the U.S. Government that requires the PBB Group which has participated in the FATCA regime either through the Intergovernmental Agreement or via a Foreign Financial Institution Agreement to report account information relating to U.S. Persons via the IRBM/relevant tax authorities or directly to the U.S. Internal Revenue Service (IRS) on an annual basis.

In attaining the objectives of enforcement and compliance with FATCA and CRS tax laws, the PBB Group is obliged to obtain additional customers' personal information, certifications and documentation from customers establishing business relationships and dealings with the PBB Group. Such information may be sought either at the time of account opening or any time subsequently, in particular when there is a change in circumstances.

- 22.3 I/We/The Organisation agree(s) and undertake(s) to notify the Bank within thirty (30) days in the event of change in my/our/the Organisation's information, including but not limited to any change of residential/business address, phone number, nationality, personal/organisation's tax identification information, company ownership, etc. I/We/The Organisation shall forward to the Bank or the PBB Group, where applicable the required documentation evidencing such change within ninety (90) days from the date of the said change.
- 22.4 I/We/The Organisation hereby expressly consent(s) to the Bank or the PBB Group, where applicable disclosing my/our/the Organisation's tax residency information for the purposes of CRS and FATCA reporting which includes but is not limited to my/our/the Organisation's Tax Identification Number (TIN) to the IRBM or any relevant tax authorities for the purpose of ensuring the Bank and the PBB Group's compliance with applicable laws and regulations under FATCA and CRS.
- 22.5 I/We/The Organisation hereby confirm(s) that:-
- 22.5.1 I/We/The Organisation shall comply with my/our/the Organisation's obligations under items 22.3 and 22.4 above;
- 22.5.2 All information provided by me/us/the Organisation in the forms and documents completed and/or provided to the Bank or the PBB Group, where applicable is true, correct, reliable and updated; and
- 22.5.3 The Bank or any member of the PBB Group is allowed to disclose my/our/the Organisation's financial account information to the IRBM or any relevant tax authorities as required.
- 22.6 I/We/The Organisation hereby acknowledge(s) and agree(s) that should I/we/the Organisation refuse, fail and/or neglect to update my/our/the Organisation's records with the Bank or the PBB Group or comply with FATCA and/or CRS requirements and/or provide false, incorrect, inaccurate or out-dated information to the Bank or the PBB Group, the Bank or the PBB Group, where applicable, shall be at liberty to do as follows:-
- 22.6.1 Close my/our/the Organisation's account(s) with the Bank and any account I/we/the Organisation have/has with the PBB Group;
- 22.6.2 Refuse any new services of the Bank or the PBB Group, where applicable to me/us/the Organisation; and
- 22.6.3 Provide my/our/the Organisation's account information to IRBM or any relevant tax authorities in fulfillment of the Bank's or the PBB Group's FATCA and CRS obligations, where applicable.
- 22.7 I/We/The Organisation confirm(s) that I/we/the Organisation shall obtain independent legal advice on my/our/the Organisation's obligations under FATCA and CRS and shall ensure full compliance to the same and further confirm that neither the Bank nor any member of the PBB Group is obliged to provide me/us/the Organisation legal and/or tax advice on the same.

23. **PB Lifestyle Debit Card (Individual Or Sole Proprietor Applicant Only)**

- 23.1 I/We confirm that all the information furnished is true and complete and authorise the Bank to verify from whatever sources the Bank may consider appropriate including the IRBM and further to seek and obtain credit information related to my/our application from any source and by any means as the Bank deems fit. I/We acknowledge that the Card may only be used subject to the Terms and Conditions of the PB Lifestyle Debit Card Cardmember Agreement and agree to be bound by the Terms and Conditions of the Card. I/We agree to pay the prevailing annual fees upon approval and shall accept joint and several liabilities for all charges on my/our Card Account(s) with the Bank. The Bank shall reserve the absolute right to approve or reject my/our application as the Bank deems fit without assigning any reason.
- 23.2 I/We confirm having read and understood the PB Lifestyle Debit Card Terms and Conditions and hereby agree that the PB Lifestyle Debit Card Terms and Conditions shall be binding on me/us.
- 23.3 In the event that I/we should close my/our account or there be a change in any other form, I/we hereby undertake to notify the Bank at once and shall immediately return the PB Lifestyle Debit Card to the Card issuing branch of the Bank for cancellation/immediate termination and this agreement shall forthwith be terminated.

23.4 In the event of any failure on my/our part in notifying the Bank promptly of any changes to the mode of operation of the account, I/we shall not hold the Bank liable for any losses or damages suffered by me/us and I/we undertake that I/we shall at all times thereafter indemnify the Bank (its successors in title and assigns) in full and keep the Bank indemnified against all liabilities in respect thereof and against all actions, suits, proceedings, claims, demands, losses, costs, damages and any expenses whatsoever which may be taken or made against the Bank or incurred by the Bank arising therefrom.

24. Notification On The Use Of PB Lifestyle Debit Card

- 24.1 I/We agree that where I/we use my/our PB Lifestyle Debit Card at a retail merchant outlet, an amount of funds equivalent to the cumulative transacted amount would be withheld from my/our PBB Current Account until the clearance of these transactions by the Bank.
- 24.2 I/We shall ensure that the available balance in my/our PBB Current Account is sufficient to cover my/our intended purchases with my/our PB Lifestyle Debit Card.
- 24.3 The daily Retail Purchase Limit is defaulted to RM3,000.00 per card per day. However, I/we am/are allowed to set the retail purchase limit from RM0.00 to RM10,000.00 (in multiples of RM1,000.00) at any of the Bank's ATMs.
- 24.4 I/We acknowledge that the daily ATM Cash withdrawal limit is defaulted to RM5,000.00 per card per day. However, I/we am/are allowed to set the withdrawal limit from RM1,000.00 to RM5,000.00 (in multiples of RM1,000.00) at any of the Bank's ATMs.
- 24.5 Before performing any overseas ATM cash withdrawal transactions, I/we shall ensure that the card activation is effected via the Bank's ATMs or I/we shall call 603-2179 5000/603-2176 8111.
- 24.6 Transactions for "Card Not Present" and "Overseas Retail Transaction" are by default disabled (Opt-Out) for the PB Lifestyle Debit Card. However, I/we am/are allowed to enable (Opt-In) or thereafter disable (Opt-Out) these transactions at any of the Bank's ATMs/CRMs.
- 24.7 The PINless transaction for Visa payWave/MasterCard PayPass/MyDebit Contactless cumulative limit is defaulted to RM500.00 per card. However, I/we am/are allowed to set the Visa payWave/MasterCard PayPass/MyDebit Contactless cumulative limit from RM0.00 to RM500.00 (in multiples of RM10.00) at any Public Bank/Public Islamic Bank Berhad ATMs/CRMs. I/We am/are required to perform a transaction with PIN entry to reset the cumulative limit whenever I/we have reached my/our Visa payWave/MasterCard PayPass/MyDebit Contactless cumulative limit.

25. PBe Service

- 25.1 Individuals who apply for the PBe Service must be eighteen (18) years old and above.
- 25.2 I/We hereby agree and undertake to indemnify the Bank and at all times keep the Bank fully and completely indemnified from and against all claims and demands, actions and proceedings, loss and expenses including legal costs as between solicitor and client and all other liabilities of whatsoever nature or description which may be made or taken or incurred or suffered by the Bank in connection with or in any manner arising out of the said authorisation given by me/us. I/We further agree that my/our liabilities shall be a continuing liability and shall remain in full force and effect until the Bank's liabilities if any is fully discharged to the Bank's satisfaction. I/We have/has read and understood the Terms and Conditions of access to the Bank's PBe Service and hereby agree that the Terms and Conditions shall be binding on me/us. I/We hereby declare that there is no change to my/our latest mandate for the operation of the account(s) to the Bank.

26. Notices And Communication

- 26.1 I/We/The Organisation shall notify the Bank of any change of address. All communications sent by post by the Bank addressed to or delivered to my/our last known address registered with the Bank shall be deemed to have been duly delivered to me/us.
- 26.2 All notices and communications to me/us will be in writing and may be sent to me/us by internet e-mail or by displaying the same at the Bank's premises and website. All legal processes may be sent to me/us by post to or left at my/our address last registered with the Bank and shall be deemed to have been duly delivered and received by me/us.
- 26.3 The Bank reserves the right from time to time to levy or vary any fees and charges by giving twenty-one (21) calendar days notice via displaying the new fees and charges at the Bank's premises and websites.

27. Declaration

- 27.1 I/We/The Organisation shall be required to complete and execute the Bank's prescribed account opening form which shall then form part of this Terms and Conditions.

28. Others

- 28.1 I/We/The Organisation declare(s) that prior to or at the time of the opening of this account, I/we/the Organisation have/has not:-
- 28.1.1 Been reported to Dishonoured Cheque Information System (DCHEQS) in the last twelve (12) months; and/or
- 28.1.2 Committed any act of bankruptcy; and/or
- 28.1.3 Been subject to any resolution or petition for winding up or insolvency being made or presented against me/us.

I/We/The Organisation further agree(s) that should my/our name appear in the Report of Dishonoured Cheque Information System (DCHEQS) by Bank Negara Malaysia and/or any of the above be contravened by me/us, the Bank shall have the absolute right at any time to close this account without prior notice.

- 28.2 By signing the Bank's prescribed account opening form and affixing the rubber stamp of the Organisation, I/we/the Organisation confirm(s) that I/we/the Organisation have/has received, read and fully understood the Bank's Terms and Conditions, Customer's Guide to the Dishonoured Cheque Information System (DCHEQS) (if any), Notice of Mandate (if any) and agree to comply with and be bound by and any amendment(s) or variation(s) to the same which the Bank may subsequently introduce, review, revise or replace which are made available on the Bank's website and/or on the notice board at branches and/or which may be communicated by any other means that the Bank deems fit.
- 28.3 I/We/The Organisation further agree(s) by continuing to maintain and operate my/our account(s) after the effective date of the amendment(s) or variation(s), I/we/the Organisation am/are/is deemed to have accepted the amended Terms and Conditions and the same shall be binding and conclusive against me/us.
- 28.4 I/We/The Organisation hereby agree(s) to indemnify the Bank as collecting banker against all losses, claims, demands, proceedings, costs, expenses and other liabilities whatsoever and whensoever which the Bank may incur on any cheque, bill, note, draft, dividend warrant or other instruments presented by me/us for collection and shall be deemed to have been collected at my/our expressed request in every case for the credit of my/our account.
- 28.5 I/We/The Organisation agree(s) and undertake(s):-
- 28.5.1 Not to disclose the access identity (ID) and passcode/password to any other person, via unsolicited e-mails, telephone calls or on any website other than the Bank's official website and shall take all reasonable steps to secure the passcode/password and ensure the security device is secured at all times; and
- 28.5.2 To check all transaction alerts in a timely manner and to check account balances, statements of any bank account or designated payment instrument on a regular basis, to detect any unauthorised transaction, error or discrepancy, and to report to the Bank and the issuer of the payment instrument as soon as reasonably practicable in the event any unauthorised transaction, error or discrepancy is detected.
- 28.6 I/We/The Organisation further undertake(s) to report a breach of the security of a passcode/password or the loss of a security device to the Bank as soon as reasonably practicable, upon becoming aware of the breach or loss respectively and undertake to report immediately to the Bank of any error or discrepancies found in any statement or entry. If the Bank does not receive any notification in writing within twenty-one (21) calendar days from the statement date of any errors or discrepancies as regards to the debit or credit entries in the statement, then I/we/the Organisation shall be deemed to have accepted such entries made up to the date of the last entry in the statement as correct, final and conclusive and thereby adopt all withdrawals or other debits to the account therein.
- 28.7 Where a request for countermand payment of cheque is requested other than by a personal current account holder, I/we/the Organisation agree(s) that the countermand of any cheque payment vide a "Stop Cheque Request" made through the PBe Service or by way of notification to the Bank in writing or received by the Bank by way of the duly completed Instruction for Stop Payment of Cheque Form, must be effected or signed by:-
- 28.7.1 Any one of the joint account holder (for Joint Account); or
- 28.7.2 Any one of the authorised signatories (of the Organisation, e.g. Partnership Account, Company Account etc.);
- provided that** the cheque(s) have not been presented for payment. I/We/The Organisation agree(s) that the stop payment instruction shall be binding on me/all of us, as the case may be, regardless of the mode of operation or the signing authority limits for the Organisation's Current Account.
- 28.8 I/We/The Organisation agree(s) that any other mode of instruction to countermand payment of any cheque conveyed either verbally or by way of telephone, facsimile or e-mail is not acceptable to the Bank. If however for some exceptional reason the account holder(s)/the Organisation have to do so, the Bank at its sole discretion may accept the instruction in the mode it was made on a case to case basis provided the instruction from me/us must be immediately confirmed in writing in the form and content acceptable to the Bank. The Bank shall not under any circumstances be responsible for any loss occasioned by me/us by virtue of my/our verbal, telephone, facsimile or internet e-mail to countermand payment of a cheque.
- 28.9 I/We/The Organisation hereby undertake(s) and agree(s) to indemnify, save and hold the Bank harmless at all times against all actions, claims, proceedings, costs and/or losses howsoever arising which the Bank may sustain or be liable for arising from the Bank acceding to the countermand payment instruction given by any one of the account holders (in the case of a Joint Account) or any one of the authorised signatories of the Organisation. I/We/The Organisation further agree(s) that the Bank shall not be responsible for any loss suffered by me/us as a result of the Bank not acting on the countermand payment instruction.
- 28.10 In addition to the rules and regulations of the Bank, the account is subject to taxes and to any policies or law, regulations, directions or requests from any government or regulatory authorities (whether or not having the power of law) which impose or modify any requirements to which the Bank is subject. I/We/The Organisation agree(s) to be bound by Bank Negara Malaysia policies, directives and guidelines, the laws of Malaysia including the Financial Services Act 2013, the Foreign Exchange Administration Rules and any amendments or modifications thereto.
- 28.11 I/We/The Organisation may make a deposit into my/our account by:-
- 28.11.1 Completing the Bank's pay-in slip with the relevant particulars and presenting it at the appropriate counter together with the relevant cash/cheque/draft/postal/money order; and
- 28.11.2 Waiting for the teller to return the counterfoil of the pay-in slip. Ensure that the counterfoil bears the signature of the Authorised Officer of the Bank or is validated by the Bank's teller machine. Any material alteration to the counterfoil will invalidate it unless the alteration bears the full signature of an Authorised Officer of the Bank; or
- 27.11.3 Depositing cheque(s) or cash at the Bank's Self-Service Terminals; and
- 28.11.4 Waiting for the machine to print the Cheque Deposit Receipt or the Cash Deposit Receipt as proof of deposit. Ensure that the print out of the Cheque/Cash Deposit Receipt correctly reflects the deposit made.

- 28.12 Cheques, drafts, postal and money orders, etc. are received for collection only and the counterfoil given to me/us should not be construed to mean that the deposit to my/our account has been cleared. I/We/The Organisation may draw against it by special arrangement or after the Bank has credited my/our account upon clearance of the items received for collection.
- 28.13 The following items may be returned by post to or left at my/our last known address registered with the Bank at my/our own risk and expense:-
- 28.13.1 The image or advice of dishonoured cheques.
- 28.13.2 The dishonoured drafts, postal and money orders etc.
- 28.14 I/We/The Organisation am/are/is to ensure that the correct account number, correct cheque number(s) and relevant particulars (e.g. amount, date, payee, etc.) are stated in my/our letter of notification, Instruction for Stop Payment of Cheque Form or in the "PBe Stop Cheque Request Service".
- 28.15 An administrative fee will be levied and is payable upfront or will be debited from the current account for each cheque that is countermanded. Details of the administrative fee payable are available on the Bank's website.
- 28.16 I/We/The Organisation consent(s) and authorise(s) the Bank to disclose to Bank Negara Malaysia, any authority/body having jurisdiction over the Bank, any guarantor(s)/security parties, and/or its lawyers or any debt collection agent at any time and without notice or liability any information relating to my/our affairs, banking accounts or conduct thereof (including my/our credit standing) to such extent and for such purposes as the Bank may in its absolute discretion deems necessary or expedient.
- 28.17 The Terms and Conditions herein shall be subject to the provisions of the Financial Services Act 2013 (FSA) and any other modifications thereto or any directive from Bank Negara Malaysia or as may be directed or required by a regulatory body from time to time.
- 28.18 The above Terms and Conditions governs the general rules on the opening and operations of Current Account and might vary depending on the Current Account product type.

Specific Terms And Conditions

1. PLUS Current Account

- 1.1 The method of calculation of interest on credit balances of accounts classified under certain categories of Government Authorities and Statutory Bodies will be determined by the Bank.
- 1.2 Overdraft facilities may be allowed only at the discretion of the Bank. Interest will be calculated daily on the last debit balance at the rate prescribed by the Bank.

2. ACE Account/ACE Enterprise Account/Premier ACE Account

- 2.1 ACE Account is applicable for individuals aged eighteen (18) years and above only.
- 2.2 ACE Enterprise Account is open to non-individuals which consist of sole-proprietorships, partnerships, corporate entities, associations, clubs, societies and etc.
- 2.3 Premier ACE Account is open to the Bank's Red Carpet Banking customers aged eighteen (18) years and above. The Premier ACE Account will be converted to ACE Account upon termination of the Red Carpet Banking Membership.
- 2.4 The method of calculation of interest on credit balance of accounts will be according to the rules determined by the Bank.
- 2.5 The account will attract interest on the daily balance provided such balance is at the amount stipulated by the Bank from time to time at the prevailing interest which will be announced by the Bank from time to time subject always to the right of the Bank to withhold from the interest earned by me/us such sums as are required to be withheld as withholding taxes, or any other taxes, levies or impositions as may be imposed by the relevant authorities from time to time.
- 2.6 Interest will be calculated on a daily basis and such interest shall be credited into the account as at the fifteenth (15th) day of each month.
- 2.7 The Bank reserves the right at any time to revise the rate of interest by displaying the new rates at the Bank's premises and the Bank's website.
- 2.8 I/We/The Organisation agree(s) to pay and authorise the Bank to debit the account for a monthly service charge as stipulated by the Bank which will be levied on all accounts which do not meet the Bank's monthly average credit balance requirement.
- 2.9 Overdraft facility is not available under the ACE Account/ACE Enterprise Account/Premier ACE Account.

3. Basic Current Account/Basic 55 Current Account

- 3.1 Overdraft facility is not available under the Basic Current Account/Basic 55 Current Account.

4. PB CurrentLink Account

- 4.1 Overdraft facility is not available under the PB CurrentLink Account.
- 4.2 BonusLink points will be awarded based on the BonusLink points issuance structure as determined by the Bank from time to time. BonusLink points will not be awarded to the customer for the month when the account is closed.

- 4.3 I/We hereby irrevocably and unconditionally agree to save the Bank harmless and indemnify the Bank (its successors in title and assigns) from and against all actions, suits, proceedings, claims, demands, losses, damages, costs, charges and expenses whatsoever incurred by the Bank or which may be taken or made against the Bank arising from the use of the BonusLink Card.

In case of conflict or discrepancy between the English text and the Bahasa Malaysia or Chinese translation hereof, the English text shall prevail.

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