

## PB Privileges @ Malaysia Plaza Premium Lounge

### Terms and Conditions

1. The Programme is valid from 1 January 2018 till 31 December 2018 (“Programme Period”).
2. This Programme is open exclusively to all PB Visa Infinite, PB World MasterCard, PB Visa Signature, PIBB Visa Platinum and PIBB Platinum MasterCard Credit Cardmembers (“Eligible Cardmembers”).
3. Eligible Cardmembers will enjoy airport lounge access privileges during Programme Period as follows: (“Access Privilege”)

| Credit Card Type         | Lounge Access Privilege |
|--------------------------|-------------------------|
| PB Visa Infinite         | 3x complimentary access |
| PB World MasterCard      | 3x complimentary access |
| PB Visa Signature        | 2x complimentary access |
| PIBB Visa Platinum       | 2x complimentary access |
| PIBB Platinum MasterCard | 2x complimentary access |

4. Access Privilege will be determined by the highest level of card type(s) held by Eligible Cardmembers.
5. Access Privilege counts for principal and supplementary cardmembers are combined. A walk-in rate with 25% discount will be charged to Eligible Cardmembers’ Credit Card account if they exceed the maximum complimentary lounge access.
6. Each Access Privilege is up to three (3) consecutive hours.
7. Example of scenarios as illustrated below:

| No | Scenario   | Total Lounge Access     |
|----|--|-------------------------|
| 1  | Cardmember holding any combination of PB Visa Infinite, PB World MasterCard and PB Visa Signature  | 3x complimentary access |
| 2  | Cardmember holding PB Visa Infinite and PB World MasterCard  | 3x complimentary access |
| 3  | Cardmember holding any combination of PB Visa Infinite and/or PB World MasterCard and PIBB Visa Platinum and/or PIBB Platinum MasterCard | 3x complimentary access |
| 4  | Cardmember holding PIBB Visa Platinum and PIBB Platinum MasterCard   | 2x complimentary access |
| 5  | Cardmember holding any combination of PB Visa Signature and PIBB Visa Platinum and/or PIBB MasterCard Platinum                           | 2x complimentary access |

8. Eligible Cardmember’s admission to a Lounge is subject to the presentation of their Participating PB/PIBB Credit Cards upon arrival at the reception of the said Lounge and availability of space in the Lounge as determined by the service providers.

9. For admission, the service providers' frontline staff in the Lounge will swipe the Participating PB/PIBB Credit Card on an E-slip terminal and the Eligible Cardmember is required to sign on the E-slip. A copy of the E-slip will be retained by the service providers and the client copy of the E-slip will be given to the Eligible Cardmember.
10. Guest(s) of Eligible Cardmembers will enjoy 25% off the walk-in rate at selected Participating Lounges.
11. There is no limit to the number of guests who can accompany the Eligible Cardmember into the Lounges who are utilising the Access Privilege under this Programme so long as the payment conditions as above are met.
12. Participating Plaza Premium Lounges in Malaysia are ("Participating Lounges"):
  - (i) Kuala Lumpur International Airport (KLIA)
    - Plaza Premium Lounge, International Departures
    - Flight Club, International Departure
  - (ii) Kuala Lumpur International Airport (klia2)
    - Plaza Premium Lounge, Gateway@klia2 (Landside)
    - The Green Market, Main Concourse, klia2 (Landside)
    - Plaza Premium Lounge, Gate L, International Departure, klia2 (Airside)
    - Plaza Premium Lounge/Wellness Spa, Level 2, International Departure, klia2, Airside
  - (iii) Penang International Airport
    - Plaza Premium Lounge, International & Domestic Departures
  - (iv) Kuching International Airport
    - Plaza Premium Lounge, Domestic Departure
  - (v) Kota Kinabalu International Airport
    - Plaza Premium Lounge, International & Domestic Departures
13. The Access Privilege is provided on an "As Is" basis and subject to what is provided/is available by the Service Providers at the Participating Lounges at the time of the Eligible Cardmember's complimentary visit.
14. The Access Privilege is not transferable or cannot be exchanged for cash, credit or in kind.
15. PB/PIBB does not guarantee or warrant the quality of or the services performed by the Service Providers and shall not be liable for any deficiency, delay or imperfection of such services or for any mishaps, injuries or accidents that may occur in the course of redemption or usage of the Access Privilege for this Programme.

16. The Access Privilege does not include any accessories or items that are shown in any marketing and/or communication materials, as they are for illustration purposes only.
17. The Eligible Cardmember agrees that he/she will defend and indemnify and hold PB/PIBB harmless from all liabilities, damages, losses, claims, suits, judgments, costs and expenses (including legal fees) for injury to or death of any person or damage to or destruction of any property arising out of the use of the Privilege by the Eligible Cardmember or any accompanying guests(s) of the Eligible Cardmember.
18. PB/PIBB will not be liable to the Eligible Cardmember for any disputes between the Eligible Cardmember and the Service Providers on matters such as admission into the Lounges, provision and use of facilities in the Lounge, any charges for subsequent visit or visits over the 3 hour limit or charges for the accompanying guest of the Eligible Cardmember.
19. During the Programme Period, the Eligible Cardmember's Participating PB/PIBB Credit Card MUST NOT be invalid, delinquent or closed within PB's/PIBB's definition, otherwise they will be disqualified from participating in, or receiving the Privilege under this Programme.

#### **GENERAL TERMS & CONDITIONS**

20. By participating in the Promotion, the Eligible Cardmember shall be deemed to have read, understood and agreed to be bound by the Terms and Conditions stated herein. The decision of the Bank shall be final, binding and conclusive. No correspondence, disputes and appeals will be entertained. The Bank further reserves the exclusive right to change, amend, delete or add on to these Terms and Conditions from time to time with at least twenty one (21) days prior notice at [www.pbepbank.com](http://www.pbepbank.com) website.
21. Should you have any questions or queries on the Promotion, please contact PB Card Services & Support at 03-2176 8000.
22. The Bank shall not be liable, whether direct or consequential, for any loss and damage or whatsoever suffered by the Eligible Cardmember, caused directly or indirectly, in whole or in part, from their participation in the Promotion as a result of any act or omission on the part of the Bank.
23. The Terms and Conditions herein are in addition to and without prejudice to the Terms and Conditions stated in the Cardmember Agreement applicable to the Qualified Cardmember and the Participant's Card Account. In the event of any inconsistency between these Terms and Conditions and the said Agreement, these Terms and Conditions shall prevail in so far as they apply to the "PB Privileges @ Malaysia Plaza Premium Lounge".

## Keistimewaan PB @ Malaysia Plaza Premium Lounge

### Terma dan Syarat

1. Program ini sah dari 1 Januari 2018 sehingga 31 December 2018 ("Tempoh Program").
2. Program ini terbuka secara eksklusif kepada semua Ahli Kad Kredit PB Visa Infinite, PB World MasterCard, PB Visa Signature, PIBB Visa Platinum dan PIBB Platinum MasterCard ("Ahli Kad yang Layak").
3. Ahli Kad yang Layak boleh mengakses Lounge terpilih di lapangan kapal terbang ("Akses Istimewa") semasa Tempoh Program seperti berikut:

| Jenis Kad Kredit         | Akses Lounge Istimewa  |
|--------------------------|------------------------|
| PB Visa Infinite         | 3x akses komplementari |
| PB World MasterCard      | 3x akses komplementari |
| PB Visa Signature        | 2x akses komplementari |
| PIBB Visa Platinum       | 2x akses komplementari |
| PIBB Platinum MasterCard | 2x akses komplementari |

4. Jumlah Akses Istimewa akan ditentukan berdasarkan jenis kad yang tertinggi yang dipegang oleh Ahli Kad yang Layak.
5. Jumlah Akses Istimewa adalah digabungkan bagi Ahli Kad Utama dan Tambahan. Kadar masuk yang tertera bersama diskaun sebanyak 25% akan dicajkan ke akaun kredit kad Ahli Kad yang Layak sekiranya mereka melebihi akses komplementari maksimum.
6. Setiap Akses Istimewa adalah terhad kepada tiga (3) jam berturutan.
7. Contoh scenario adalah seperti di bawah:

| No | Scenario   | Total Lounge Access    |
|----|--|------------------------|
| 1  | Ahli Kad memegang mana-mana kombinasi PB Visa Infinite, PB World MasterCard dan PB Visa Signature  | 3x akses komplementari |
| 2  | Ahli Kad memegang PB Visa Infinite dan PB World MasterCard   | 3x akses komplementari |
| 3  | Ahli Kad memegang mana-mana kombinasi PB Visa Infinite dan/atau PB World MasterCard dan PIBB Visa Platinum dan/atau PIBB Platinum MasterCard | 3x akses komplementari |
| 4  | Ahli Kad memegang PIBB Visa Platinum dan PIBB Platinum MasterCard  | 2x akses komplementari |
| 5  | Ahli Kad memegang mana-mana kombinasi PB Visa Signature dan PIBB Visa Platinum dan/atau PIBB MasterCard Platinum                             | 2x akses komplementari |

8. Kemasukan Ahli Kad yang Layak ke Lounge adalah tertakluk kepada penunjukan Kad Kredit PB/PIBB semasa ketibaan di Lounge tersebut dan ketersediaan ruang di Lounge tersebut ditentukan oleh pembekal perkhidmatan.

9. Untuk kemasukan, kakitangan pembekal perkhidmatan Lounge tersebut akan mengimbas kad di terminal e-slip dan Ahli Kad yang Layak perlu menandatangani e-slip tersebut. Satu salinan e-slip akan disimpan oleh pembekal perkhidmatan dan salinan pelanggan akan diberi kepada Ahli Kad yang Layak.
10. Tetamu Ahli Kad yang Layak boleh mendapatkan potongan sebanyak 25% dari harga yang tertera di Lounge yang mengambil bahagian.
11. Tiada had ke atas jumlah tetamu yang menemani Ahli Kad yang Layak yang menggunakan Akses Istimewa ke Lounge tersebut selagi kondisi pembayaran seperti yang tertera di atas dipenuhi.
12. Plaza Premium Lounge yang mengambil bahagian di Malaysia (“Lounge”) adalah:
  - (i) Kuala Lumpur International Airport (KLIA)
    - Plaza Premium Lounge, Balai Berlepas Antarabangsa
    - Flight Club, Balai Berlepas Antarabangsa
  - (ii) Kuala Lumpur International Airport (klia2)
    - Plaza Premium Lounge, Gateway@klia2 (Landside)
    - The Green Market, Main Concourse, klia2 (Landside)
    - Plaza Premium Lounge, Gate L, Balai Berlepas Antarabangsa, klia2 (Airside)
    - Plaza Premium Lounge/Wellness Spa, Level 2, Balai Berlepas Antarabangsa, klia2, Airside
  - (iii) Penang International Airport
    - Plaza Premium Lounge, Balai Berlepas Domestik dan Antarabangsa
  - (iv) Kuching International Airport
    - Plaza Premium Lounge, Balai Berlepas Domestik
  - (v) Kota Kinabalu International Airport
    - Balai Berlepas Domestik dan Antarabangsa
13. Akses Istimewa adalah berdasarkan konsep “seperti ada” dan tertakluk kepada ketersediaan oleh pembekal perkhidmatan di Lounge semasa akses Ahli Kad yang Layak.
14. Akses Istimewa tidak boleh ditukarmilik atau ditukarganti kepada wang tunai, kredit atau barangan.
15. PB/PIBB tidak akan menjamin atau mewarankan kualiti atau servis oleh pembekal perkhidmatan dan tidak akan bertanggungjawab ke atas sebarang kekurangan, kelewatan atau ketidaksempurnaan servis tersebut atau ke atas sebarang kejadian yang tidak diingini, kecederaan atau kemalangan yang mungkin terjadi semasa penggunaan Akses Istimewa untuk Program ini.

16. Akses Istimewa tidak termasuk sebarang aksesori atau barangan yang dipaparkan dalam sebarang bahan pemasaran atau komunikasi, yang mana adalah untuk tujuan ilustrasi sahaja.
17. Ahli Kad yang Layak bersetuju bahawa beliau akan mempertahankan dan menanggung kerugian dan tidak menyalahkan PB/PIBB atas sebarang liabiliti, kerosakan, kehilangan, tuntutan, saman, pertimbangan, kos dan perbelanjaan (termasuk fi guaman) bagi kecederaan atau kematian mana-mana orang atau kerosakan kepada sebarang harta benda yang timbul daripada penggunaan Akses Istimewa ini oleh Ahli Kad yang Layak atau tetamu yang mengiringi Ahli Kad yang Layak.
18. PB/PIBB tidak akan menanggung liabiliti ke atas Ahli Kad yang Layak atas sebarang pertelingkahan di antara Ahli Kad yang Layak dan pembekal perkhidmatan mengenai perkara-perkara seperti kemasukan ke Ruang Istirehat, peruntukan dan penggunaan kemudahan dalam Ruang Istirehat, mana-mana caj untuk akses berikutnya atau akses yang melebihi had limit tiga (3) jam atau caj ke atas tetamu Ahli Kad yang Layak.
19. Semasa Tempoh Program, Kad Kredit Ahli Kad yang Layak mestilah dalam keadaan sah, tidak delinkuen atau ditutup atas definisi PB/PIBB. Sekiranya berlaku, kelayakan Ahli Kad yang Layak dibatalkan dari mengambil bahagian atau menerima keistimewaan di bawah Program ini.

#### **TERMA DAN SYARAT AM**

20. Dengan menyertai Promosi ini, Ahli Kad dianggap telah membaca, memahami dan menyetujui untuk terikat kepada Terma dan Syarat ini, termasuk keputusan yang dibuat oleh PB yang mana adalah muktamad, terikat dan konklusif. Selanjutnya, Bank mempunyai hak eksklusif untuk mengubah, meminda, memotong atau menambah Terma dan Syarat ini dari semasa ke semasa dengan memberi notis awal sekurang-kurangnya dua puluh satu (21) hari di laman web [www.pbebank.com](http://www.pbebank.com).
21. Sekiranya anda mempunyai pertanyaan selanjutnya tentang Promosi ini, sila hubungi Perkhidmatan Kad PB di 03-2176 8000.
22. PB tidak akan menanggung sebarang liabiliti secara langsung atau tidak langsung, atas mana-mana kehilangan dan kerosakan atau apa-apa sahaja yang dialami oleh Ahli Kad yang disebabkan secara langsung atau tidak langsung, sepenuhnya atau sebahagian, dari penyertaan Ahli Kad di dalam Promosi ini yang disebabkan oleh apa-apa tindakan atau peninggalan oleh PB.
23. Terma dan Syarat ini adalah tambahan dan tiada prejudis ke atas Terma dan Syarat yang tertera di dalam Perjanjian Ahli Kad ke atas akaun Kad Kredit Ahli Kad. Sekiranya berlaku percanggahan antara Terma dan Syarat ini dengan Perjanjian Ahli Kad, Terma dan Syarat ini akan digunapakai untuk "Keistimewaan PB @ Malaysia Plaza Premium Lounge".