

**U Mobile's Cash Back For a Year Reload Campaign**  
**Terms and Conditions**

**Disclaimer:**

This campaign is run solely and independently by U Mobile Sdn Bhd in which Public Bank Berhad (PBB) and its affiliates (collectively known as "PBB Group") has no control. The entry of this Campaign is at participants' own risk.

PBB Group is not in any way associated with U Mobile Sdn Bhd or responsible or liable for the goods and services offered by U Mobile Sdn Bhd, whether in connection with this Campaign or otherwise. PBB Group makes no warranties, representations or undertakings, whether express or implied relating to the goods and services offered by U Mobile Sdn Bhd and all matters relating to this Campaign.

PBB Group disclaims all liabilities for any losses and / or damages including but not limited to any direct and indirect losses and consequential losses howsoever suffered by the participants or any third party arising from or in connection of this Campaign.

In the event of any dispute or matters relating to this Campaign, the participants are to deal directly with U Mobile Sdn Bhd.

**Terms and Conditions**

1. This 'U Mobile's Cash Back for a Year Reload Campaign' ("**Campaign**") is organised by U Mobile Sdn Bhd (Registration No: 199101013657 (223969-U) ("**U Mobile**") which commences at 00:00:00 on 10 May 2021 and ends at 23:59:59 on 9 August 2021 ("**Campaign Period**"). All entries received outside the Campaign Period will be automatically disqualified.
2. By participating in this Campaign, you agree to be bound by all the terms and conditions below ("**Terms and Conditions**").
3. **Campaign Eligibility**
  - a. This Campaign is open to all U Mobile Prepaid subscribers.
  - b. U Mobile's employees and their immediate family members are not allowed to participate in this Contest.
  - c. U Mobile reserves the right to reject any entries or disqualify participants without assigning any reason.
  - d. Participants who are below the age of 18 years old are deemed to have obtained the consent of their parents or guardians to participate in this Campaign.
4. **Campaign Mechanism**
  - a. To participate in this Campaign, you must:
    - i. purchase and perform a successful U Mobile Prepaid Reload transaction of a minimum of RM30 ("**Reload**") via participating retailers ("**Retailers**") which include but not be limited to the Retailers listed in the Table below and to subscribe to any of U Mobile

Prepaid plans (GT30, UMI36, UMI26, UMI50, UMI38, UMI30, UMI20, GX38, GX30, GX12) via MyUMobile App, or UMB \*118\*1\*1#; or

- ii. purchase to any U Mobile Prepaid plans (GT30, UMI36, UMI50, UMI30, GX38, GX30) via online channels of the following Retailers i.e Maybank, Bank Muamalat, RHB Bank, Bank Rakyat, Public Bank, Ambank GoPayz, Lazada, Boost and Shopee;

within the Campaign Period.

No	Categories	Retailers
1	Petromart	Shell
		Petronas
		Petron/Esso Mobil
		Caltex
		BHP
2	Hypermart/Supermarket	Mydin
		Giant
		Aeon
		Econsave
		Tesco
		Village Grocer
		AEON Big
		Cold Storage
		G-Express
		Mercato
3	Convenient Store/Mart	7-Eleven
		myNews.com
		KK Supermart
		99 Speed Mart
		Family Mart
		TF Value
		Antop(Hospimart)
		D'Mart
		Happy Mart
4	Pharmacies	Cosway
		Watson's
		Guardian
		Caring
		BIG Pharmacy
5	Others	Ayamas
		Popular Bookstores
		Pernama
		Mr D.I.Y.
		POS Malaysia
		MPH
6	Banks	Alliance Bank

		AmBank
		Agro Bank
		Bank Islam
		CIMB
		Hong Leong Bank
		Bank Muamalat
		Bank Rakyat
		Kuwait Finance House
		BSN
		Maybank
		Public Bank
		RHB
		UOB
		7
8	E-Wallets/Online	Touch N' Go
		WeChat Pay
		GoPayz
		Lazada
		Shopee
		Boost
		U Mobile's web portal
9	ALL terminal merchants	U Mobile's mobile app
		E-Pay
		MobilityOne
		Razer

- b. Each successful Reload transaction and purchase of Prepaid plan transaction specified in paragraph 4(a) is qualified to participate in this Campaign as set out in the Table below.

Month	Campaign Month
Month 1	10 May 2021 – 9 June 2021
Month 2	10 June 2021 – 9 July 2021
Month 3	10 July 2021 – 9 August 2021

- c. The following are the illustrations on how to qualify to participate in the Campaign:

Transaction	Date & Time (Reload)	Date & Time (Prepaid plan)	Remarks
Transaction 1	Reload RM30 on 11/05/2021	Subscribe GX 12 on 12/05/2021	Qualified
Transaction 2	Reload RM12 on 11/05/2021	Subscribe GX 12 on 12/05/2021	Not qualified Reason: Reload less than RM30
Transaction 3	Reload RM12 on 11/05/2021	Do not subscribe prepaid plan	Not qualified Reason: Do not subscribe prepaid plan

Transaction 4	Reload RM30 on 11/05/2021	Subscribe EPIKKK Video3 on 12/05/2021	Not qualified Reason: Do not subscribe to any GT, GX & UMI plan. EPIKKK is an add on plan
Transaction 5	Reload RM100 on 11/05/2021	Subscribe UMI 50 on 08/06/2021	Qualified
Transaction 6	Reload RM50 on 11/05/2021	Subscribe UMI 50 on 10/06/2021	Not qualified to win Month 1 prizes. Reason: Do not subscribe plan within the stated period
Transaction 7	No Reload	Subscribe UMI 36 on 12/05/2021 via Maybank online channel	Qualified

- d. When you complete the steps listed in paragraph 4(a) above, you will be deemed to be a participant of the Campaign. No entry form is required.

## 5. Prizes

- a. The participants who complete the steps listed in paragraph 4(a) above will be entitled to win daily and monthly cash prizes as set out in the following Table.

Prizes & Winners Selection		
<b>Daily</b>	RM 5 cashback (" <b>Cashback</b> ") Cashback will be credited to the winners' U Mobile prepaid account	250 pax/ day Total Winners: 23,000
<b>Monthly</b>	RM 200 cashback (" <b>Monthly Cashback</b> ") Monthly Cashback will be credited to the winners' GoPayz account for 12 consecutive months. Monthly winners must have a registered GoPayz account to be entitled to win the prize	10 pax/ month Total Winners: 30

### b. Daily Prizes:

- i. A total of 250 winners will be selected on daily basis for each 100<sup>th</sup> successful transaction based on the Table below. The daily prizes will be fulfilled on monthly basis.

Month	Campaign Period	Total Qualified Winners	Selection Criteria	Prize Fulfilment
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Month 1	10 May 2021 – 9 June 2021	7750	Every 100 <sup>th</sup> Successful Transaction <b>For example:</b> 100 <sup>th</sup> , 200 <sup>th</sup> , 300 <sup>th</sup> and so forth	By 15 July 2021
Month 2	10 June 2021 – 9 July 2021	7500	Every 100 <sup>th</sup> Successful Transaction <b>For example:</b> 100 <sup>th</sup> , 200 <sup>th</sup> , 300 <sup>th</sup> and so forth	By 15 August 2021
Month 3	10 July 2021 – 9 August 2021	7750	Every 100 <sup>th</sup> Successful Transaction <b>For example:</b> 100 <sup>th</sup> , 200 <sup>th</sup> , 300 <sup>th</sup> and so forth	By 15 September 2021

- ii. U Mobile will notify the daily winners of their entitlement to receive the Cashback via SMS. The Cashback amount will be credited to winners' Prepaid account (with the same MSISDN used to perform the transactions). U Mobile will only perform one attempt to credit the Cashback amount to winners' prepaid account. If such attempt fails due to any reasons whatsoever, the Cashback amount will be forfeited.
- iii. In each month, a participant is entitled to win up to a maximum (10) times of the daily prizes. Daily winner is qualified to win the monthly prizes subject to paragraph 4(c)(iv) below.

**c. Monthly Prizes**

- i. The top 10 participants with the highest total accumulated value of the successful transaction as specified in paragraph 4(a)(i) or (ii) in a month will be shortlisted as monthly winners.
- ii. The shortlisted participants will be contacted via phone call and will be required to answer one (1) question correctly. If the question is not answered correctly after two (2) attempts, OR if U Mobile is unable to contact the winners after two (2) voice call attempts, that shortlisted participant will be disqualified and the next in line (based on highest reload accumulation) will be contacted. If the shortlisted participant is a disabled person and unable to answer the question verbally, a legal guardian/representative may assist to reply to the question.
- iii. Monthly prize winners will be notified via phone call from a U Mobile representative. The prizes may be given out as follows:
  - (A) The winner is required to download and register GoPayz app and open a GoPayz account under the winner's MSSDIN and NRIC/ Passport number (the U Mobile Prepaid MSSIDN which is used to perform the transactions) if the winners do not have a valid GoPayz account. The winner must ensure that both U Mobile Prepaid account and GoPayz account are registered under the same U Mobile Prepaid MSSIDN and NRIC/ passport number to win the monthly prize. The winner is given a maximum of 2 days p to download GoPayz App upon receiving a phone call from U Mobile's representative, failing which the prize will be forfeited.
  - (B) If the winner already has a GoPayz account, the winner must still ensure that both U Mobile Prepaid account and GoPayz account are registered under the same U Mobile Prepaid

MSISDN and NRIC/passport number in order to win the monthly prize. However, if otherwise, U Mobile reserves the right at its sole discretion whether to award the prizes upon necessary verification on the winners.

The winners are required to provide via email to U Mobile a screenshot of the winner's, GoPayz User Profile as a proof of the winner's GoPayz account (showing clearly the U Mobile Prepaid MSSIDN and NRIC/ Passport number), for verification purposes. Failure to provide the required details will result in the forfeiture of the prizes.

- iv. You must ensure that your U Mobile Prepaid account and GoPayz account are Active throughout the Campaign Period to be entitled to the Cashback or the Monthly Cashback. For U Mobile Prepaid account, "Active" means being able to make and receive calls. For GoPayz account, "Active" means you can perform transactions via that GoPayz account and you must ensure your GoPayz account is Active at the point of the Cashback or Monthly Cashback reimbursement. Failure to maintain the Active status of your U Mobile Prepaid account and GoPayz account will result in the forfeiture of the prizes.
  
- d. Winners are required to attend a prize giving ceremony (physical or virtual) as scheduled by U Mobile (winners need to show their identification cards for verification purposes before collecting the prizes). If the winner is unable to attend the prize giving ceremony, the winner is allowed to appoint a representative to attend. U Mobile reserves the right to delay or postpone any prize fulfilment without any prior notice.
  
- e. Each participant is only entitled to win the Monthly Cashback ONCE only for the entire Campaign Period.
  
- f. All winners' names will be published on the U Mobile website or any other method of communications U Mobile deems appropriate.
  
- g. The prizes are given on an "As is" basis and are not transferable or exchangeable for cash, in full or in part. U Mobile makes no warranties express or implied, on the quality, merchantability, or fitness for a particular purpose of the rewards. U Mobile reserves the right to substitute the prize with another item of similar value at any time without prior notice.
  
- h. General**
  - a. U Mobile's decisions on any matter relating to this Campaign are final and binding on all participants. If any matters arise which are not covered in these Terms and Conditions, they will be determined solely by U Mobile.
  
  - b. U Mobile may change any of these Terms and Conditions including terminating or suspending this Campaign and extending the Campaign Period. Any such change will be announced on our

website. It is your responsibility to check these Terms and Conditions on our website and if you do not agree to any of the changes, you must immediately cease participation in the Campaign.

- c. All prizes are accepted entirely at the risk of the participants. To the extent permitted by law, U Mobile excludes all liability in connection with this Campaign. All participants and if the participants are below 18 years of age, their parents or guardians, agree to release U Mobile from and indemnify U Mobile against all liability (including negligence) for any personal injury or for loss or damage (including loss of opportunity); whether direct or indirect, special or consequential arising out of participation in this Campaign.
- d. By participating in the Campaign, all participants:-
  - i. consent for U Mobile to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Campaign; and
  - ii. consent for U Mobile to disclose or publish their personal information such as their names and identities and any general information that U Mobile sees fit about the participants in any media, marketing or advertising materials; and
  - iii. grant U Mobile the absolute and unrestricted right to modify, use and publish any still or moving images of the participants for any promotional, marketing, commercial or other related purpose, without any payment or compensation.
- e. The subscription and use of U Mobile's Prepaid mobile services and GoPayz services are subject to U Mobile's standard Prepaid Terms and Conditions and GoPayz terms and conditions and where applicable, these Terms and Conditions. In the event of any inconsistency, U Mobile's standard Prepaid Terms and Conditions, as the case may be, will apply to the extent of such inconsistency.
- f. The Campaign and these Terms and Conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Campaign.
- g. In the event of any conflict between the English and other language versions, the English version shall prevail.

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