



(Non-Digital Application Form)

**Application Form for Deferment in Credit Card Repayment due to Flood (Individual)**  
**(For affected customers within the flood areas declared by**  
**Agensi Pengurusan Bencana Negara, NADMA)**

1.0 Customer Request Details																																																																	
1.1	Customer Name*																																																																
1.2	NRIC (MyKad)*	<table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table>																																																															
1.3	Credit Card/Credit Card-i Account Number Requiring Deferment in Credit Card Repayment due to Flood*	<table border="1"> <tr> <td>Card 1</td> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> <tr> <td>Card 2</td> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> <tr> <td>Card 3</td> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table>	Card 1																					Card 2																					Card 3																				
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Card 2																																																																	
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1.4	Mobile Handphone Number*																																																																
1.5	Email Address *																																																																
1.6	Deferment request for affected individual credit card customers within the flood areas defined by NADMA*																																																																
	<input type="checkbox"/> Deferment in Monthly Repayment	I would like to apply for 6 months' deferment in repayment for my credit card balances due to flood with accruing interest at prevailing rate																																																															

\* Accurate and complete information are required.

2.0 Customer's Acknowledgement on Complete Applications / Responses Requirements for Deferment in Repayment of Credit Card due to Flood with PBB / PIBB *	
<p>a) This is an acknowledgement of receipt of your application by the Bank upon receiving this submission of complete application.</p> <p>b) A decision on your application will be reverted to you within standard turnaround time of 5 calendar days upon receipt of your application with full information required by PBB/PIBB.</p> <p>c) In cases where you fail to respond to information/documentation requests within 5 calendar days per item (b) above despite efforts by the Bank Institution to follow up with you, your application is deemed immaterialized. You may submit fresh application henceforth.</p> <p>d) All your active PBB/PIBB individual credit card(s) will be <b>temporary suspended</b> throughout the 6 months' deferment period.</p> <p>e) For rejected applications, you may refer to the Agensi Kaunseling Dan Pengurusan Kredit (AKPK) should you need any financial counselling toward repayment of your credit card debt. AKPK has been established by Bank Negara Malaysia to provide free services on money management, credit counselling, financial education and debt restructuring for individuals. For enquiry, please call 03-2616 7766.</p>	
<input type="checkbox"/> I hereby acknowledge that I have read, understand, and agree to ALL the above terms and conditions relating to the applications / requirements for flood deferment of PBB/PIBB.	

### 3.0 Declarations

I declare that the above details furnished are true & accurate/ a non-bankrupt/ non-credit impaired with **arrears of less than 90 days**.

I agree for PBB/PIBB to rescind / cancel the approval of my request should any of the above information given by me is found to be false / untrue in due course.

Let us know if you require further assistance. Kindly contact PB Card Services at email [pbcardcrcontrol@publicbank.com.my](mailto:pbcardcrcontrol@publicbank.com.my) or call 03-2176 8000

#### **Signature cum acceptance by Customer:**

By signing below, I confirm that I have read and agreed to abide all the declarations as stated above and to apply for 6 months' deferment in repayment for my credit card balances due to flood.

Please sign here with dark Ink only.

Name : \_\_\_\_\_

Date : \_\_\_\_\_

**Approved by (if eligible):**

**For Internal Use Only**

Please sign here with dark Ink only.

Name : \_\_\_\_\_

Date : \_\_\_\_\_